

MEBO UDOUT ESSIEN

PERSONAL INFORMATION

Full Name : Mebo Udout Essien
Date of Birth : 03-03-1990
Mobile Number : 07038397198
E-Mail Address : Meboessien@gmail.com/Meboessien@ymail.com

FORMAL EDUCATION BACKGROUND

2010-2012 Higher National Diploma in Civil Engineering
Federal Polytechnic Mubi.
Adamawa State.

2008-2012 National Diploma in Civil Engineering
Federal polytechnic Mubi.
Adamawa State.

2003-2008 National Technical Certificate (NABTEB)
Federal Science and Technical College Lassa.
Borno State.

WORKING EXPERIENCE:

July 2014 – Present **Customer Care Person/E- Channel Person**
Access Bank.

Responsibilities:

- Attracts potential customer's by answering product and service questions; suggesting Information about product and services.
 - Open customers' accounts by recording account information.
 - Maintains customers record by updating
 - Resolve products or service problems by clarifying the customers complaint, determine the cause of the problem; selecting and explaining the best solution to solve the problem; expecting or adjustment; following up to ensure resolution.

July 2013 – 2014 **Engineer Supervisor**
National Youth Service Corps (NYSC)
Nigeria Army Training Center.
Army Barracks, Kontogora, Niger State.



Core responsibilities.

- i. Supervising construction works and renovation within the barracks
- ii. Carry out survey within the barracks.
- iii. Preparing bill of quantity.

Skill and abilities.

1. Excellent communication skills(both oral and written)with ability to Communicate fluently in a professional environment.
2. Can work alone and as a team with ability to motivate others positively Towards attaining desired goals.
3. Ability to demonstrate proven analytical and interpersonal skills.
4. Ability to draw and interpret building plan, blueprints and other engineering drawings.
5. Ability to multi task and transverse different assignment and work station.

Reference available upon request.